

It's An Emergency!

What do you do if there is an emergency at the property that you are renting?

First, if needed call the Police, Fire Brigade, Ambulance or SES. The next step is to call your Property Manager but if you're unable to reach us then:

- Consider if you can do something temporary to get you through until the next business day
- Or, if it can't wait until the next business day you can call a professional in to assist

So what is an emergency? (As per your Residential Tenancy Agreement)

PLUMBING

A Burst Water service or serious water leak
A Blocked Toilet
A Serious Roof Leak
A Gas Leak

ELECTRICAL

A Dangerous Electrical Fault
A breakdown of an essential service or appliance for hot water cooking or heating
A Hot Water fault may be electrical (Thermostat)

OTHER Emergency situations

A breakdown of gas, electricity or water supply
A fault or damage that makes the property unsafe or unsecure
A fault or damage that is likely to injure a person, damage property or unduly inconvenience the resident
A serious fault in a staircase, lift or common area that unduly inconveniences the resident in gaining access or using the premises.

Contact numbers that you can use to assist in your emergency. **BEAU PERSONAL NUMBER 0410643184**

Electrician

Plumber

Ipswich

Platinum Electrical 07 3813 0067	Gas Spark 07 3282 8622 Michael Ruiz Plumbing 0414 458 203
----------------------------------	--

Brisbane & Logan

Platinum Electrical 07 3813 0067	Chris O'Brian Plumbing & Gas Fitting 0400 795 232 Michael Ruiz Plumbing 0414 458 203
----------------------------------	---

Bayside Brisbane

Farnham Electrical 07 3823 3028	Bayside Plumbing Maintenance 0404 319 035 Michael Ruiz Plumbing 0414 458 203
---------------------------------	---

Northside Brisbane

Tiger Electrical (07) 3325 2631 / 0416 922 741	Absolute Plumbing 07 3205 1100
--	--------------------------------

Please Note: Some **Water & Sewerage issues** will be handled directly by the Council or Urban Utilities

Urban Utilities Faults / Emergency 13 23 64

Brisbane City Council 07 3403 8888 Ipswich City Council 07 3810 6666

Redland City Council 07 3829 8999 Moreton City Council 07 3205 0555

Storm Damage please call the **Queensland SES** on 132 500 for Flood or Storm Emergencies